

## **DRN032 Units Received for Servicing/Refilling Inspection Procedure**

Cylinders returned to Lifeline for servicing or refilling must meet the following requirements:

1. Lifeline cylinders have a total life of 10 years from date of manufacture.
2. This life is subject to the unit being serviced at the scheduled 2-year intervals by Lifeline or an approved service agent.
3. Units serviced by other parties or which have been altered/modified using non Lifeline components will not be accepted for servicing by Lifeline.
4. Units bearing modified/altered labels or incorrect service labels will not be accepted for servicing by Lifeline and will have the serial labels removed.
5. Units with more than 4 years expired since its last service or date of manufacture will not be accepted for servicing by Lifeline.
6. Carbon cylinders will no longer be serviced.

To meet our customer commitment we will offer a replacement cylinder to rectify all of the above.

### **Checking Cylinders**

Carefully examine the cylinder exterior for signs of corrosion and deep abrasions that may affect the cylinder's capability to withstand pressure safely. Cylinders with significant dents, abrasions and other signs of unacceptable wear must be inspected by the Quality Manager.

Where minor dents and abrasions are present and which are considered to be within acceptable limits a hydraulic pressure test will be carried out at 20 bar, with the pressure maintained for 5 minutes.

### **Scrap Customers Cylinders**

Once goods-in have booked the customers cylinder in the following procedure is adhered to:

- Serial label is checked, if the cylinder does not meet the requirements stated above then it is classed as scrap
- A label is attached to the cylinder stating customer name, cylinder type and date received
- The scrap cylinders are then placed in the quarantine area. This is the customers scrap cylinder holding cage.
- The cylinders will then remain in the quarantine area until Lifeline is given permission to scrap the cylinder, or the customer asks for it to be returned to them
- If the cylinder remains in the quarantine area for more than a month from the date it was received then it will be scrapped by Lifeline.
- If a customer requests a cylinder to be returned to them and Lifeline has classed as not fit for service then it will be returned with the serial labels and any Lifeline decals removed from the cylinder.

**Related Procedure:** DRN012 Refill Servicing Procedure

